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FOR IMMEDIATE RELEASE

Worcester Chooses Federal Engineering to Support Acquisition of Computer-Aided Dispatch & Records Management Systems

FAIRFAX, VIRGINIA, November 30, 2020 — The City of Worcester, Massachusetts has chosen Federal Engineering, Inc. (**FE**) to provide consulting services for the acquisition of a Computer-Aided Dispatch (CAD) and Records Management Systems (RMS).

Mr. Joshua Martunas, Worcester Fire Department Project Manager for the City said: “We are pleased to have Federal Engineering on our team as we begin this important project. **FE** demonstrated they have the resources, experience, and qualifications to provide the consulting services we need to assist with our CAD/RMS system replacement. **FE** will work with us so that the products selected can integrate with each other as well as with existing systems that are core to the basic business of the City including, but not limited to, ESRI GIS software and the newly-developed Master Address Repository, as well as any other systems that require integration.”

Mr. Don Nagle, **FE** Director, provided an overview of the project: “**FE** will develop technical and business requirements for the new CAD and RMS solutions to replace the City’s existing systems. We will perform a full requirements study which will be used to procure and replace the City’s aging systems. **FE** will also provide a system design, develop a requirements matrix, perform a gap analysis, work with the City Public Safety Team in writing and finalizing the CAD and RMS RFP, participate in vendor demonstrations, work with City team to select vendor, or vendors, and work with the City to finalize contracts. **FE** will also be available to provide project management services and oversee the installation and implementation of the new CAD/RMS system.”

Federal Engineering is a leading, nationwide firm providing analysis, design, procurement, and implementation support for NG911, PSAPs, ECCs, and EOCs. These services complement **FE’s** wide range of consulting services in public safety and public service communications involving traditional VHF, UHF, 700 MHz, 800 MHz, 900 MHz, and 4.9GHz mobile radio systems as well as LTE. **FE’s** cybersecurity practice helps our clients defend against today’s complex and ever-changing threat landscape. **FE** also serves as trusted advisors to assist clients understand emerging services such as FirstNet and the impacts on their current and future plans. Since 1983, **FE** has completed thousands of communications projects for 46 state governments, as well as numerous local and federal government clients.

In addition to its public sector work, Federal Engineering provides design and implementation support services for voice, data, and video networks used in the transportation, utilities, aerospace, finance, education, publishing, and computer services industries. **FE’s** certified independence ensures that clients receive objective, unbiased consulting services that are not influenced by any technology, product, vendor, or approach.

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