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## **Multi-Agency Communications Center Chooses Federal Engineering for Dispatch Center Consulting Services**

**FAIRFAX, VIRGINIA**, July 26, 2021 — The Multi-Agency Communications Center (MACC911), serving Grant County, Washington, has chosen Federal Engineering, Inc. (**FE**) to provide computer aided dispatch (CAD), mobile data system (MDS), law records management system (RMS), and jail booking system (JMS) consulting services.

Mr. Gerrit Klein, Project Manager for MACC911 said: “MACC911 was formed in 1995 and serves the Cities and Towns of Grant County, including the Fire and EMS Districts. MACC911 seeks subject matter expertise to complete an assessment of its public safety software technology, including an evaluation of the existing environment and current and future needs. Federal Engineering appeared to be our best choice because of the firm’s rich history, spanning over 38 years of providing system analysis and design for public safety organizations. In addition to their technical experience, the firm’s subject matter experts’ real-world public safety operational experience will prove beneficial; they understand what we do and why we do it. Lastly, **FE’s** independence was most important to us. We want a firm we can rely upon to be our trusted advisor and not one that can be influenced by system vendors.”

Mr. Don Nagle, Federal Engineering Director provided a vignette of the project: “**FE** will complete a gap analysis and action matrix to help MACC911 with a solution replacement that meets the current and future needs of their stakeholders. Our recommendations will provide flexibility, redundancy, and mobility while capitalizing on the latest best practices in public safety information technology and support. **FE’s** experts will guide MACC911 and local agencies in identifying user requirements and then develop a Current Conditions/Gap Analysis Report for MACC911 to assess your existing technology versus the needs of users. **FE** will conduct this project in an interactive manner with MACC911. We will coordinate activities with the County’s designated project manager and involve other stakeholders.”

Mr. Nagle continued: “In today’s public safety environment, there is no more important activity than developing effective procedures for handling dispatching, mobile communications, report writing, records administration, evidence tracking, investigations, inmate management, and interfaces. The **FE** project team will leverage its extensive knowledge of multi-service PSAPs and CAD, MDS, RMS, and JMS operations to conduct focused requirements gathering sessions on procedures and process methodology used by MACC911 to support Grant County first responders and citizens. Report processing, records entry, State of Washington and national database updates, and coordination with local district attorney offices, court processes, and jail booking processes, as well as the jail system, will be carefully factored into the recommended solution.”

Federal Engineering is a leading, nationwide firm providing analysis, design, procurement, and implementation support for NG911, PSAPs, ECCs, and EOCs. These services complement **FE’s** wide range of consulting services in public safety and public service communications involving traditional VHF, UHF, 700 MHz, 800 MHz, 900 MHz, and 4.9GHz mobile radio systems as well as LTE and CBRS. **FE’s** cybersecurity practice helps our clients defend against today’s complex and ever-changing threat landscape. **FE** also serves as trusted advisors to assist clients understand emerging services such as FirstNet and the impacts on their current and future plans. Since 1983, **FE** has completed thousands of communications projects for 46 state governments, as well as numerous local and federal government clients.

In addition to its public sector work, Federal Engineering provides design and implementation support services for voice, data, and video networks used in the transportation, utilities, aerospace, finance, education, publishing,

and computer services industries. **FE's** certified independence ensures that clients receive objective, unbiased consulting services that are not influenced by any technology, product, vendor, or approach.

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Federal Engineering, Inc. • 10560 Arrowhead Drive, Fairfax, VA 22030  
Phone: 703-359-8200 • Fax: 703-359-8204 • Web: [www.fedeng.com](http://www.fedeng.com)  
For more information email: [info@fedeng.com](mailto:info@fedeng.com)